

## **CANCELLATION & REFUND POLICY**

This **Cancellation & Refund Policy** (hereinafter referred to as the “**Policy**”) shall govern the relationship between **TURBODOCX, INC.**, having its principal office at **201 N US HIGHWAY 1 STE D10 #1085 Jupiter, FL 33477** (hereinafter referred to the “**Company**” or “**TurboDocx**” or “**us**” or “**our**” or “**we**”), and the users who purchase the subscription on TurboDocx (hereinafter referred to “**you**” or “**your**” or “**user(s)**”) on our website – [www.TurboDocx.com/](http://www.TurboDocx.com/) (hereinafter individually as well as collectively, referred to as the “**Platform**” or “**Site**” or “**Website**”).

Please read this Policy carefully, as it forms a binding agreement between you and TurboDocx. This Policy shall be read in conjunction with our **Terms of Service**.

### **1. DEFINITIONS**

Unless expressly stated otherwise, all the capitalized terms used in this Policy shall have the same meaning as ascribed to them in the **Terms of Service**.

### **2. ACCEPTANCE OF THIS POLICY**

By purchasing a subscription on our Site, you hereby represent that you have read, understood, and agreed to be bound by this Policy, our **Terms of Service**, and **Privacy Policy** statement, and any future updates and additions to these policies, as published from time to time at the website, or as otherwise may be communicated to you via email.

### **3. SERVICES DESCRIPTION**

We use our best endeavour to provide accurate and materially complete description of all the services, subscription, and its features. However, we do not warrant that such description will always be accurate, complete, reliable, current or error-free. We reserve the right to bring new features, and/or take out certain features of our services at any time at our sole discretion.

#### 4. SUBSCRIPTION

- a) **Free and Paid Service:** You may become a member of TurboDocx free of charge. However, free membership then will only entitle you to participate in some of the features available as part of the Service. In order to access some additional premium features, you must become a paying subscriber to the Service by purchasing one of our paid subscription plans.
- b) **Pricing Disclaimer and Reservation of Right:** We endeavour to provide accurate and up-to-date pricing information with respect to the services and subscriptions. We reserve the right to modify and update the prices of our subscriptions plans at any time at our sole discretion. However, the subscription that you purchase at a certain price shall hold good for you until the expiry of the duration of such subscription.

#### 5. CANCEL ANYTIME

We do not offer any refunds for the subscriptions purchased through us, either for the reason of partial use, non-use or for any other reason whatsoever. However, if you do not find our services useful, you can cancel at any time. However, please note, the subscription will only end at the end of your current billing cycle. You can cancel by going to your account settings. If you face any issues, contact us at [team@turbodocx.com](mailto:team@turbodocx.com).

#### 6. GOVERNING LAW AND DISPUTE RESOLUTION

Unless provided by the relevant statute, rules or directives applicable to the jurisdiction in which you reside, in case of any claims, disputes or controversies arising out of or in relation to the services, or this Policy, the same shall be dealt with as per the Governing Law and Dispute Resolution clause as mentioned in the **Terms of Service**.

#### 7. UPDATES TO THIS POLICY

We may add to or change or update this **Cancellation & Refund Policy** at any time, from time to time, entirely at our own discretion, with or without any prior written notice. You are responsible for checking this Policy periodically. Your use of the platform after any amendments to this Policy shall constitute your acceptance to such amendments.

Last updated on **September 01, 2022**